

Advocate

NAMI Keystone Pennsylvania
105 Braunlich Drive, Suite 200, Pittsburgh, PA 15237
412.366.3788

Pennsylvania Mental Health Consumers' Association
4105 Derry Street, Harrisburg, PA 17111
1.800.887.6422

Allegheny County Resources

Allegheny HealthChoices, Inc. (AHCI)
444 Liberty Avenue, Suite 240, Pittsburgh, PA 15222
412.325.1100

Assistance Office
301 Fifth Avenue, Suite 470, Pittsburgh, PA 15222
412.565.2146

Consumer Action & Response Team (CART)
105 Braunlich Drive, Suite 200, Pittsburgh, PA 15237
1.800.300.6026

Consumer Health Coalition
415 East Ohio Street, Suite 300, Pittsburgh, PA 15212
412.456.1877

Department of Human Services (DHS)
One Smithfield Street, Pittsburgh, PA 15222
412.350.4457

DHS Director's Action Line (DAL): 1.800.862.6783

Information, Referral, and Emergency Services
412.350.4456

Peer Support Warmline Services
1.866.661.9276 (10AM-midnight)

Warm and Friendly Line
412.894.2364 (2-9:30PM, Sunday-Thursday)

Community Care

Customer Service: 1.800.553.7499
TTY/TDD (Dial 711): Request 1.833.545.9191
En español: 1.866.229.3187
Provider Services: 1.888.251.2224

Crisis Services

re:solve Crisis Network
333 N. Braddock Avenue, Pittsburgh, PA 15208
1.888.796.8226

Domestic Violence

Domestic Abuse Crisis Line/Women's Center & Shelter
1.877.338.8255

Legal

Pennsylvania Health Law Project
1.800.274.3258 / 1.866.236.6310 (TTY)
staff@phlp.org

Disability Rights Pennsylvania
429 Fourth Avenue, Suite 701, Pittsburgh, PA 15219
412.391.5225 / 412.467.8940 (TTY)
drnpa-pgh@drnpa.org

Medical Assistance Transportation Program (MATP)

Allegheny County Department of Human Services
One Smithfield Street, 1st Floor, Pittsburgh, PA 15222
1.888.547.6287

PA Enrollment Services

1.800.440.3989 / 1.800.618.4225 (TTY)
www.enrollnow.net

Physical Health Plans

Aetna Better Health
Member Services: 1.866.638.1232
TTY: PA Relay 711

Gateway Health Plan, Inc.
444 Liberty Avenue, Suite 2100, Pittsburgh, PA 15222
Member Services: 1.800.392.1147
TTY: 711

UnitedHealthcare Community Plan
2 Allegheny Center, Suite 600, Pittsburgh, PA 15212
Member Services: 1.800.414.9025
Special Needs: 1.877.844.8844
TTY: 1.888.616.0021

UPMC Health Plan
Attn: UPMC *for You*
US Steel Tower
600 Grant Street
Pittsburgh, PA 15219
Member Services / Special Needs: 1.800.286.4242
TTY: 1.800.361.2629

Ombudsman

Allegheny HealthChoices, Inc. (AHCI)
444 Liberty Avenue, Suite 240, Pittsburgh, PA 15222
1.877.787.2424 / 1.877.732.1890 (TTY)
ombudsman@ahci.org

Smoking Cessation

PA Free Quitline: 1.800.784.8669